

Enterprise Hotshot and RV Transport Program Information

- ➤ 1 Ton Dually (\$500 equipment transfer fee when taking possession of new truck)
 - o 12-month commitment
 - \$.31 per mile Minimum Monthly Rate = \$1860 (+ taxes and fees)
 - 6-month commitment
 - \$.34 per mile Minimum Monthly Rate = \$2040 (+ taxes and fees)
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 - 12-month commitment
 - \$.29 per mile Minimum Monthly Rate = \$1740 (+ taxes and fees)
 - o 6-month commitment
 - \$.32 per mile Minimum Monthly Rate = \$1920 (+ taxes and fees)

Enterprise Truck Rental Flatbed Options (limited supply)

- ➤ 1 Ton Flatbed (\$1,000 equipment transfer fee when taking possession of new truck)
 - 12 + Month Commitment Required
 - \$.36 per mile
 - Base Monthly Rent = \$2,160.00

This program information is exclusive to Enterprise Truck Rental in Elkhart, IN.

Upfront costs to get started = \$6,000 minimum

- \$2,000 damage deposit or your comp/collision deductible (whichever is greater)
- o \$2,500 toward your first month's rent
- o \$1500 account/truck setup fee (this is a 1-time fee)

Truck Equipment

- Fifth wheel rails installed in the bed
- > DOT Inspection
 - Including fire extinguisher and triangle kit
- ➤ Mud flaps behind the rear wheels
- > Bumper hitch and trailer brake controls

Rental Benefits

- > All preventative maintenance is included
 - O Oil Change every 10,000 miles
 - O Fuel Filters every 20,000 miles
 - O Tires for normal wear
 - O Nationwide vendor network
- ➤ Free replacement trucks to help alleviate lengthy repairs
- Replacement truck every 5-7 months
- No credit checks
- Limited financial risk

Program details are subject to change at any time



Enterprise Coverage Options & IRP Info

Enterprise Damage Waiver Options

\$900 a month coverage with a \$2,500 deductible.

Exclusions to all coverage options are listed on the rental agreement.

IRP Plating Options

Contact the rental branch for more information regarding plating of the trucks.

Enterprise Truck Rental Insurance Requirements

The following information is needed on a commercial certificate of insurance for Enterprise Truck Rental:

- Indicate the carrier's name, policy number and policy effective dates.
- Enterprise Truck Rental requires a minimum of \$1,000,000 combined single limit of commercial auto liability. Lower limits may be accepted if approved by the local Enterprise office in advance.
- Please endorse the policy naming **Enterprise Holdings, Inc., its subsidiary and affiliated companies** and **limited liability companies** as an **Additional Insured and Loss Payee**.
- Indicate physical damage deductibles or self-insured status as applicable.
- For Commercial Auto Symbol 1 or 8 (Any Auto or Hired Autos) please indicate on the certificate: "<u>All vehicles leased, hired or rented by the named insured from Enterprise Holdings, Inc., its subsidiary and affiliated companies and limited liability companies."</u>
- Provide written notice 30 days prior to any cancellation or material change in coverage.
- Address to be listed on the certificate as follows:

919 N. Nappanee Street

Elkhart, IN 46514



Preventative Maintenance Expectations

All services are to be performed at one of our nationwide vendors to ensure proper pricing and quality of work. In the event that services are performed outside of our vendor network the following amounts will be reimbursed to the customer and anything in excess is the customer's responsibility. Customer's will be expected to have inspection of the rental vehicle monthly.

Oil Change and Fuel Filters

- Oil change 10,000-mile max interval (7,500 Chevrolet & GMC)
- > Fuel filters every other oil change
 - Any service that exceeds the service interval could be subject to the termination of the rental contract.

Oil change and fuel filters are not to exceed the following amounts:

- Ram 2500 & 3500 diesel
 - \$100 conventional oil change
 - \$300 fuel filters
- Ford F250 & F350
 - \$135 conventional oil change
 - o \$200 fuel filters
- In-cabin Air Filters, Wiper Blades, DEF Fluid are Customer's responsibility
 - **Any amount exceeding these approved prices will be charged back to the customer**

Tires and Brake Pads

- Tires are replaced for normal wear and tear as early as 35,000 miles. Premature will be considered excessive wear and charges may apply.
- Tires are to be rotated at every service.
- Brake pads, calipers, and rotors are to be inspected at every service to ensure no services are required.
 - Brake pads, calipers, and rotors will be replaced/repaired when needed. The customer's responsibility will be determined at the discretion of the shop if excessive wear is determined by the vendor. This will be reviewed on a case-by-case basis.

<u>Tire pricing not to exceed the following amounts:</u>

- Ford F250 18" & F350 17" tires
 - o \$200 per HT tire
- Ram 2500 18" & 3500 17" tires
 - o \$200 per HT tire
 - **Any amount exceeding these approved prices will be charged back to the customer**

Customer Signature: Date:

^{**}All program information including rates, deposits, and start-up costs are subject to change at any time prior to the initial account setup. Any changes following the account setup will be made semi-annually.**

Maintenance Services Reimbursement Guide:

Reimbursement Amounts:

Oil Change

- Cargo Van = \$40
- ½ Ton Truck = \$60
- RAM Diesel = \$100
- 22-23 Ford Diesel = \$100
- 2024 Ford Diesel = \$135

Tires

- o 6 tire rotation (Dually only) = \$30
- o 34 & 1 Ton Truck = \$200/tire
- Van & ½ Ton = \$175/tire

Diesel Fuel Filters/Air Filters

- RAM (Fuel filter & water separator) = \$300
- o Ford (Fuel filter kit) = \$200
- o GM/Chevy (Single filter) = \$250
- o Air Filters = \$75

Brakes

- Case by case scenario, depends on abuse
- Typical brake pad replacement = \$250
- Typical brake pad & rotor replacement = \$600

Invoice Qualifications for Reimbursement

- Must be typed (not handwritten) with vendor name, address, phone, email, and date of service
 Reimbursements will not be given without receipt
- · Rental vehicle information must be on invoice
 - VIN/Mileage/Make/Model/Year
- Line item of services completed including item description
 - Oil type: must list oil type/weight
 - Tire size & quantity

Best Practice

- · Renting Branch will help locate the closest in-network vendor for Out-of-State service work
 - If not available, a reputable vendor can be used (reimbursement amount limited to above)
- · Clearly state to vendor the exact maintenance services you need as directed by the rental location
- Submit invoice for reimbursement within a week of completion to ensure services are recorded and reimbursed